

Rental agreement terms & conditions

All amounts are quoted in Australian dollars

1. Driver's licence and age limits

National driver's licences and an English translation are required.

Minimum age: 21 years
Maximum age: 74 years

2. Damage Cover (types of cover)

2.1 BASIC COVER (BC), included in rental price.

If you act within the terms and conditions of this agreement, Easy Life will grant cover (including legal costs incurred with our consent) for your benefit in respect of the hired vehicle and damages to third party property other than any property owned by you (or any friend, relative, associate or passenger) or in your physical or legal control.

Damage-liability (see remark 1): A\$7,500

With BC Option the A\$7,500 security bond has to be paid no later than 14 days prior to pick up the vehicle into our bank account. In addition, a blank credit card imprint will be taken at handover of the vehicle. The amount will be reimbursed at end of rental (bank transfer) if the vehicle is not damaged and no third party claims are expected to be lodged.

2.2 Option 1* COLLISION DAMAGE WAIVER (CDW)

*CDW is compulsory for drivers between 21-24 and 70-74 years of age.

If you act within the terms and conditions of this agreement, the Option 1, CDW cover reduces the excess to the following amounts:

Damage-liability (see remark 1)

| | |
|--|----------|
| Driver aged from 25 - 69 years | A\$1,500 |
| Driver aged from 21 - 24 and 70 - 74 years | A\$2,000 |
| For all age groups: | |
| Damage caused by an animal | A\$2,000 |
| Accident in Cape York | A\$2,500 |
| Fire caused by the hirer | A\$5,000 |

REMARK 1: The damage liability/excess applies in respect of each claim, not rental.

2.3 Option 2* COMPLETE COVER (CC)

*Only drivers aged between 25 and 69 years can purchase CC.

If you act within the terms and conditions of this agreement, the Option 2, CC cover reduces the excess to
ZERO, for all accidents

Please note, CC does not cover damage to roof, air-conditioning, solar panel or antenna on roof, awning or any other addition to vehicle.

2.4 Conditions

The cover stated in points 2.1 & 2.2 & 2.3 is subject to:

- Your not having acted or having caused any other person to have acted in any manner which is in contravention of this agreement.
- Your not being covered under any policy of insurance.
- The full payment of any additional charges or fees.
- Your providing such information and assistance as may be requested and, if necessary, authorising the company insurer to bring, defend or settle legal proceedings, but Easy Life shall have sole conduct of the proceedings.

3. Unauthorised and prohibited use

Persons who must not drive the vehicle:

- A person not nominated as driver in the acceptance report or not approved by Easy Life.
- A person who is not licensed for that class of vehicle.
- A person whose blood alcohol concentration exceeds the lawful percentage
- A person who has given or for whom you have given a false name, age, address or driver's licence details.

Circumstances in which and/or for which the vehicle must not be used:

- If the vehicle shows obvious malfunctions.
- Driving on the beach and/or in salt-water (**e.g. Fraser Island or driving to/on salt lakes**). In the case of non-compliance with this regulation, a charge of A\$1,500 applies for thorough cleaning and rust-proofing measures (diminished value of the vehicle).
- to carry persons for hire or to carry any inflammable, explosive or corrosive material, except where provided by Easy Life.
- to propel or tow any vehicle, trailer, boat or other objects unless Easy Life has authorised such use in writing.
- to carry any greater load and/or more persons than is lawful or use in a manner or for a purpose other than for which it was designed and constructed.
- for racing, pacemaking, reliability trials, speed trials, hill climbing or being tested in preparation for those purposes.
- in a dangerous manner
- in contravention of any legislation or regulation controlling vehicular traffic or for any illegal purposes.

4. Financial obligations

Special Note: Joint hirers and all drivers are jointly and severally responsible under this agreement.

You are responsible for and by entering into the contract you authorise Easy Life to debit your credit card with the following charges:

- a) All rental charges specified in the acceptance report
- b) All charges claimed from Easy Life in respect of parking or any traffic violations incurred during the period of hire or until such later time as the vehicle is returned to the company.
- c) All loss or damage to the vehicle (including loss of use/off fleet), Third Party Damages, legal expenses, assessment fees, towing and recovery, storage and company service charges where:
 - c1) any condition of this agreement has been breached.
 - c2) the under body of the vehicle is damaged regardless of cause when no other vehicle is involved.
 - c3) the tyres of the vehicle are damaged other than by normal wear.
 - c4) the vehicle is totally or partially immersed in water regardless of cause.
 - c5) you have failed to maintain all fluid levels or failed to immediately rectify or report us any defect of which you become aware.
 - c6) the upper body of the vehicle is damaged by driving it under or into an object lower than the height of the vehicle.
 - c7) you have left the vehicle unlocked or left the keys in the vehicle.
 - c8) you have not kept the key secure and under your personal control.

5. Acceptance, rental period, return and cleaning of vehicle

The rental period is calculated according to the number of days the vehicle is rented. Partial days are counted as full days. If the vehicle is not handed back on the agreed date, or if the vehicle is not returned to the agreed place, Easy Life reserves the right to charge the renter any costs resulting from this. If the vehicle is returned before the date specified in the rental contract, the renter is not entitled to a refund.

The cleaning deposit will be fully or partially refunded if the vehicle is returned with a clean inside & equipment, with a clean, emptied toilet and empty holding tank. On handover and return the gas cylinders have to be full, fuel tanks have to have the same level as on handover.

6. General provisions

- a) Easy Life must be notified immediately of any accident or theft involving the vehicle. In case of accident, no admission of fault must be made - this is also in the interest of the renter. It is a matter for the police to determine the cause of the accident. Theft and any accident involving the vehicle must be reported at once to the nearest police station.
- b) In case of mechanical problems with the vehicle or any malfunction of equipment (e.g. refrigerator, air conditioner etc.) which could reasonably be expected to affect continuation of the trip, Easy Life is to be advised immediately. Repairs must only be commissioned after prior approval by Easy Life.
- c) The vehicle and receipts for service work are checked by Easy Life upon return of the vehicle. Expenses for vehicle service and maintenance (excluding petrol and oil used for top-ups) are reimbursed if the above conditions were adhered to. Any damage, loss and neglected maintenance will be charged to the renter.
- d) If, as a result of mechanical breakdown, the rental vehicle can't be used for a period longer than 24 hours and Easy Life can't provide a replacement vehicle, the hirer is entitled to a refund of the paid daily rental fee (excluding fees paid for CDW and CC and any other additional charges) for each day the vehicle cannot be used. This indemnity can only be claimed, if the damage has not been caused by the hirer.
- e) Easy Life can provide you with child restraints and booster seats free of charge. However, Easy Life cannot be held responsible for the correct use and installation of the child restraints and the anchorage points in the vehicle.

7. The renter agrees:

- a) To regularly check tyre pressure and battery electrolyte level (including auxiliary battery, if applicable).
- b) To check engine oil level and radiator coolant level every morning.
- c) After every 15,000 km driven or at the odometer reading stated on the service sticker, to have the vehicle serviced by a service station of OUR choice (prior approval required).

8. Conditions of payment

20% of the rental price is payable at the time of confirming the reservation or signing the contract; the remainder is payable either at the time of collecting the vehicle or not later than 14 days prior to the start of rental into our bank account. We accept MasterCard and VISA cards.

At the time of vehicle acceptance a security deposit amounting to the damage-liability (with CC option, the security deposit amounts to A\$300), must be lodged (deposit by credit card is possible). However, if BC cover is chosen, the A\$7500 is to be paid into our bank account not later than 14 days prior to the start of rental.

A cleaning deposit of A\$150 is required on handover (refund according to point 5).

9. Cancellation

Apart from a cancellation-handling fee of A\$150, the following cancellation costs, in per cent of the total amount, are charged:

- 60 - 31 days prior to commencement of the trip 50%
- 30 - 0 days prior to commencement of the trip 100%

Information provided in this leaflet is subject to change without notice.